

Eagle Hills is an Abu Dhabi-based real estate developer that creates city destinations invigorating local economies. Positioned as a global developer of iconic real estate projects and a provider of premium lifestyles, Eagle Hills is helping countries raise their global profiles and attract investments. In Serbia, the company is investing in a large-scale mixed-use project, **the Belgrade Waterfront**.

Our people are our strength, and we are continuously seeking to recruit the very best talents in our market. We encourage diversity and welcome different perspectives. Working in a dynamic and fast-moving organisation, you will see your career progress, providing endless opportunities.

Join us and become the member of **Belgrade Waterfront** team as:

DYNAMICS CRM ADMINISTRATOR

Belgrade

YOUR AGENDA:

- Performing system administrator function of the MSD CRM application
- Handling administrative functions, including user account maintenance, workflows, system enhancements, and other routine tasks in Microsoft Dynamics CRM application
- Maintaining and updating data in the CRM system to ensure accurate records of customer information
- Organizing and updating customer databases that contain information such as contact details, purchase history, and preferences
- Coordinating with other departments to ensure that customer requests are responded to in a timely manner
- Troubleshooting production issues and coordinate with respective teams to resolve operational issues and challenges
- Making sure the customer database is correctly segmented in order to target marketing activities appropriately
- Assisting CRM end-users in their daily operations
- Assigning leads within SLA to the sales executives and ensure the assignment is fair and consistent

YOUR QUALIFICATIONS:

- At least 1 year of CRM experience
- Technical expertise with CRM and analytical systems
- Experience in being customer-centric, and always striving to provide a flawless customer experience.
- Attention to detail, to manage the integrity of the CRM data
- Commercial awareness to understand the target market and design campaigns accordingly
- Strong communication skills along with a customer-oriented attitude

WHAT WE OFFER:

- Work in an international environment
- Opportunity to work on one of the most prestigious projects in our region
- Outstanding opportunities for career growth and development

If you are confident that you meet the above requirements and you are interested in developing your career in a dynamic international organization, please send your application.

Please note that only short-listed candidates will be contacted.

APPLY HERE